

CONTACT US

**Castle View Community &
Fitness Centre**
Cartwright Road
Sunderland
SR5 3DX

Tel: (0191) 553 5539

Centre Manager
Miss Claire Jones

Castle View

Community & Fitness Centre



Customer comments, complaints & suggestions

Originally opened in 1997,
The Castle View Sports Centre is a
community based leisure complex
situated in the north west of
Sunderland.

From September 2009, the centre is
known as 'Castle View Fitness &
Community Centre' and is joined
to the new academy building.

The centre aims to provide
opportunities for both the
academy and the community to
take part in the activities available.

We want your opinion on what we
do well and where we need to
improve.

Your comments are greatly
appreciated and we constantly
strive to provide the best service
possible for everyone.

The staff at the Castle View Fitness &
Community Centre value your opinion and
work hard to ensure we provide the best
possible customer service that we can.

If you have any suggestions about what we
can do better or even if you'd like to tell us
what we do well then please fill out this form
and hand it in at our Reception or post it to
the address on the reverse of this leaflet.

Thank You!

CUSTOMER FEEDBACK

Please tell us which type of feedback you are providing
(tick applicable box)

COMMENT

COMPLAINT

SUGGESTION

COMPLIMENT

PLEASE PROVIDE US
WITH YOUR COMMENTS
BELOW:

YOUR DETAILS

In order to process your comments and to let you know if we take any further action, please provide us with the following details:

| | |
|-----------------|--|
| NAME | |
| AGE | |
| ADDRESS | |
| POSTCODE | |
| CONTACT NUMBERS | |

OFFICE USE ONLY

DATE TAKEN:

ACTION TAKEN:

STAFF SIGNATURE: